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RESPONSES TO PRE-BID QUERIES – Part II

Name of the Tender :Selection of Agency for Implementation of Corporation Decision Support System (CDSS)

Tender Nm - GEM/2024/B/5625301

S.No.	RFP Page No.	Section	Clause of RFP	Clarification Sought	Response
1	11	2.2.2	The module will comprise dynamic plantation management features including area registration, plant demand and supply, and monitoring reports with annual growth data under various schemes.	Can you clarify how the module will interface with the Remote Sensing and GIS databases, given that these components are beyond the scope of this module? Will there be APIs or other integration methods provided?	The GIS is used for identification of Location. FDC will provide the API for integration. However, integration is the responsibility of Service Provider
2			The module will have appropriate linkages with Remote sensing and GIS database for export and import data.	What specific data points will be exchanged between the Plantation Management Module and the Remote Sensing/GIS databases?	The GIS is used for identification of Location.
3			Remote sensing and GIS module is beyond the scope of this module.	If remote sensing and GIS functionalities are not included, how will the module ensure accurate monitoring and reporting of plantation growth data? Will there be alternative methods for data collection?	The GIS is used for identification of Location. FDC will provide the API for integration. However, integration is the responsibility of Service Provider

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4	11	2.2.3	The module will comprise a dynamic nursery management module for nursery-wise plant demand and supply, nursery management, and monitoring reports with inventory of plant production data under various schemes.	Can you clarify how the Nursery Management Module will interact with the Remote Sensing and GIS databases, especially since these components are stated to be beyond the scope of this module? Will there be any guidelines or protocols for data exchange?	The GIS is used for identification of Location.
5	12	2.2.3	The module will have appropriate linkages with Remote sensing and GIS database for export and import data.	What specific data types are expected to be shared between the Nursery Management Module and the Remote Sensing/GIS databases? How will the absence of these modules affect data accuracy and reporting?	The GIS is used for identification of Location.
6	12	2.2.3	"Nursery Management Module will include plant demand and supply inventory."	What is the expected volume of data, and will historical data migration be required for this module?	All the data that is necessary for the transactions in the system shall be migrated
7	12	2.2.4	Forest Production Module requirements.	What data sources will be integrated into this module?	As per the RFP
8	13	2.2.8	"Finance Management Module includes provisions for payment gateway and expenditure tracking."	Are there preferred payment gateways or financial systems for integration? Are there any compliance requirements like PCI DSS for the payment gateway?	FDC will provide the gateway API
9	14	2.7	"The bidder shall provide user training to forest staff and other participating agencies."	How many end-users will require training, and in which locations will these trainings be conducted?	Approximately 100
10	15	2.9	"The bidder shall provide services for five years of O&M support post Go-Live."	Can you clarify if onsite resources are mandatory during O&M, and if so, how many resources are expected to be deployed?	Refer to RFP

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11		Report Generation		What is the expected number and type of reports to be generated?	Approximately 100 reports
12		User Role Identification		Can you provide a list of all user roles (e.g., administrators, end-users, stakeholders) that the system needs to accommodate? Will these roles be consistent across all modules, or will different modules have unique user roles?	Will be finalized during SRS
13		Approval Workflows		Are there specific approval workflows that different user roles need to manage (e.g., financial approvals, report sign-offs)?	Maker and Checker workflow
14		Number of Users		What is the estimated number of users for each role type, and will this vary across modules?	Will be finalized during SRS
15				Please specify the number of concurrent users	Approximately 25
16			General	Do we need to submit the hard copy of the Technical Bid? If yes, then within how many days it should reach to the department.	No
17			General	Do we need to submit the hard copy of the Financial Bid?	No
18	67		Enclosure: 1) Cost of Tender Document in the form of DD	What is the cost of the Tender Document?	Tender is free of cost
19	19	SECTION 3- (page no. 19) MINIMUM ELIGIBILITY CRITERIA	The Bidder should be a sole proprietorship firm / registered partnership firm / a company registered in India under the Companies Act 1956 / 2013. Joint venture / Consortium shall not be allowed.	We request you to add LLPs as well. "The Bidder should be a sole proprietorship firm / registered partnership firm / a company / LLP registered in India under the Companies Act 1956 / 2013. Joint venture / Consortium shall not be allowed.	As per RFP

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20		d. Man-month Cost for the deployment of resources during O&M phase	Technical Resource (Graduate with 10Years of experience in Information Technology), Support resource (Graduate with 5 years of experience on operations and maintenance with Project Management certification).	Onsite deployment of the resources will significantly increase the overall cost of the project. These days with improved infrastructure, internet, video-conferencing, distance does not hamper the support. If you can consider the offsite deployment of these two resources, then department will be able to save significant cost.	As per the RFP
21		General	Offisite Development	We assume that during development phase, onsite deployment is not required, and successful bidder can do the development offsite and may visit your office on need basis only. Please confirm.	On site resources during the requirements gathering.
22	73	73	Turnover from Relevant projects/work (INR Crore)	We request you to make it "Turnover from Software project/work (INR Crore)	Relevant means software development
23	14	Page no. 14, 2.6	Data Migration	We request you to share the volume and format of the data to be migrated to the new system.	All the data that is necessary for the transactions in the system shall be migrated