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RESPONSES TO PRE-BID QUERIES

Name of the Tender :Selection of Agency for Implementation of Corporation Decision Support System (CDSS)

Tender Nm - GEM/2024/B/5625301

S.No.	RFP Page No.	Section	Clause of RFP	Clarification Sought	Response
1	19, Pt. No. 10	Website	Website must ensure 100% compliance to the latest Guidelines for Indian Government Websites (GIGW 3.0).	Please clarify whether STQC certification is required or only compliance to GIGW 3.0 guidelines	Audit will be carried by FDC. However, Service provider shall address all the recommendations of the audit without additional cost.
2	19, Pt. No. 13	Website	Selected Vendor/Agency shall carry out the Data migration /Porting of existing data into the new website.	Please let us know the size of data which is to be migrated along with current technology stack of website	All the data that is necessary for the transactions in the system shall be migrated
3	19, Pt. No. 19	Website	Optimize website visitor experience to minimize page abandonment, Creation of microsites and landing pages to support the branding and promotion efforts of NCCD.	Please confirm how many no. of microsites are to be created	Not Relevant to the scope of work

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4	18	Website	General	We are assuming that vendor is responsible for creation new website only. Old website maintenance will not be the part of scope	Yes
5	19, Pt. no. 9	Mobile Application and Web Portal	Feature for filling Basic Data Sheets (BDS) in the online mode for the applicants and syncing the BDS with NCCD and NHB websites.	Please help in understanding more about NHB website	Not Relevant to the scope of work
6	19, Pt. no. 11	Mobile Application and Web Portal	Feature for registration of Cold Storages with PAN, Udhyam Certificate, Aadhar.	We are assuming that PAN, Udhyam and Aadhar will only be used for registration purpose. User will just enter the details and move forward to another screen. Or NCCD is looking for verification thorough PAN and other document as well. If yes, then who will provide the APIs	Not Relevant to the scope of work
7	19, Pt. no. 17	Mobile Application and Web Portal	Live APMC prices to be added for various commodities.	Please provide more clarity on this point	Not Relevant to the scope of work
8	19, Pt. no. 19	Mobile Application and Web Portal	Feature to show available infrastructure- CA stores, cold storages, reefer vehicles etc., under various schemes of different ministries.	Please provide more clarity on schemes of ministries and what is expected	Not Relevant to the scope of work
9	19, Pt. no. 24	Mobile Application and Web Portal	Payment gateway integration to make the payment. (Developer recommends use of Razor Pay payment gateway)	Any API required for this functionality, who will be responsible	Payment gateway shall be provided by FDC

S.No.	RFP Page No.	Section	Clause of RFP	Clarification Sought	Response
10	19, Pt. no. 30	Mobile Application and Web Portal	Development of the Mobile application with Android O/S (Google Play Store Listing) and iOS (Apple9s iPhone App Store Listing)	We are assuming that department will provide us the accounts of google play store and apple store	Yes, till that time it will be circulated as private app
11	21, Pt. No. 40	Mobile Application and Web Portal	The cost of infrastructure required for the project shall be borne by the Agency. Cloud Hosting of the solution	This point is contradictory as we are assuming that website, portal will be hosting on cloud only.	Entire application is hosted on Cloud
12	21	Software Development		We request department to kindly provide more details about the scope of Software development	Refer to section 2 of the RFP
13	21	Deliverables	Website Operation, Augmentation and Maintenance	We request department to kindly let us know the maintenance period of website	Refer to RFP
14	21	Deliverables	Software Development	We are assuming there will be no maintenance period for software development as the same is not mentioned	Refer to RFP
15	MSME	MSME examination	We are not able to find an MSME examination for this tender.	I request that you please provide the MSME examination in this tender.	Not allowed
16	Page No. 6	Fact Sheet	2 months from the date of issuance of Letter of Intent for the development and making the system Go-Live	We would like to inform department since there are various module to be developed, 2 months period is very less. Therefore, we request to kindly increase the development period to 6 months for Go live of the system	As per RFP
17	Page No. 11	Solution Scope	The module will have appropriate linkages with Remote sensing and GIS database for export and import data.	Who will provide API for linking remote sensing and GIS database	FDC will provide the API. However, integration is the responsibility of Service Provider

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18	Page No. 12	Solution Scope	Forest produce marketing module This module will comprise of dynamic forest produce sale management (sale at fixed price) module as part of sale and post-sale management	Please let us know whether the sale of forest produce will be done through this portal	The complete process of sale is to be developed as a part of solution
19	Page No. 13,	Solution Scope	Finance management module. This module will have a provision for a gateway for making payments and receipts to the CGRVVN	Who will provide API from banks for payment gateway	FDC will provide the gateway API
20	Page No. 14,	Solution Scope	Data conversion and data migration scope:	Please let us know size of data to be migrated	All the data that is necessary for the transactions in the system shall be migrated